



Controller of Communication Accounts  
Tamil Nadu circle  
Chennai

*Annual Report*  
*2005-06*

Department of Telecommunications  
Ministry of Communications & IT

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# Contents

	Page
<i>Foreword</i>	<i>i</i>
<i>Preface</i>	<i>ii</i>
<i>The vision</i>	1
<i>The mission</i>	2
<i>The logo</i>	3
<i>Profile</i>	4
Introduction	5
<i>Structure &amp; Functionalities</i>	7
<i>Functionalities – a description:</i>	8
<i>Licensees under Tamil Nadu Circle</i>	9
<i>Perspectives</i>	10
Human resources	11
<i>Staff strength</i>	11
<i>Staff training</i>	12
HR turnover	13
Operational	14
USO fund	14
<i>Some Basic Concepts And Systemic Findings</i>	15
<i>Licence fee</i>	17
Spectrum charges	18
<i>Pension contribution</i>	18
<i>Pension payments</i>	19
<i>Pension vouching</i>	20
<i>Broad sheet</i>	21
Legal	21
<i>Cash flows</i>	22
Cash flows management – a framework	24
<i>Budget control</i>	25
<i>Website – ccatn.gov.in</i>	26
<i>Events</i>	28
Pension Adalat	29
Visit by Advisor (F)	29
Visit by Member (F)	30
<i>Initiatives</i>	31



हिन्दी का मान : राष्ट्र का सम्मान

भारत सरकार  
संचार और सूचना प्रौद्योगिकी मंत्रा  
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### FOREWORD

Consequent to the formation of BSNL as a corporate entity, DOT Cells were created as units of DOT with an initial mandate of authorizing the retiral benefits to officers and employees of DOT and the executives and employees of BSNL. These DOT Cells, in due course, with the addition of multifarious functions got christened as CCA Circles (Controller of Communication Accounts Circles), which have created a niche for themselves.

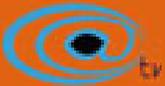
Team CCA Tamilnadu has been successful in its self-inspiration to bring out the first ever Annual Report 2005-06 of the CCA Tamil Nadu Circle, I find that the report is quite comprehensive, touching upon the various activities performed in CCA Tamil Nadu Circle with facts and figures. It is also interesting to note that a little bit of theoretical background on some of the activities has been given. I am sure that the report would definitely help the reader for the proper understanding of the CCA working.

I find that the report has been well laid down function-wise, displaying facts and figures in pictorial and tabulated formats on various activities with a right balancing between content and aesthetics.

I am also happy to note that CCA Tamil Nadu Circle is the first among all the CCA Circles to bring out an Annual Report detailing its activities.

I wish the launch of the First Annual Report of the CCA Tamil Nadu Circle all success and express my congratulations to the team CCA.

(SHAUKAT ARA TIRMIZI)  
ADVISOR (FINANCE)



## Preface

*CCA Circles have now stabilized and started surging ahead. They have graduated from mere pension focused units to multi functional circles now. They also have evolved into a critical interface between DOT and the various stakeholders on policy implementations at the ground level. CCA, Tamil Nadu Circle came into being in October 2000. Since then, this is the first annual report ever published.*

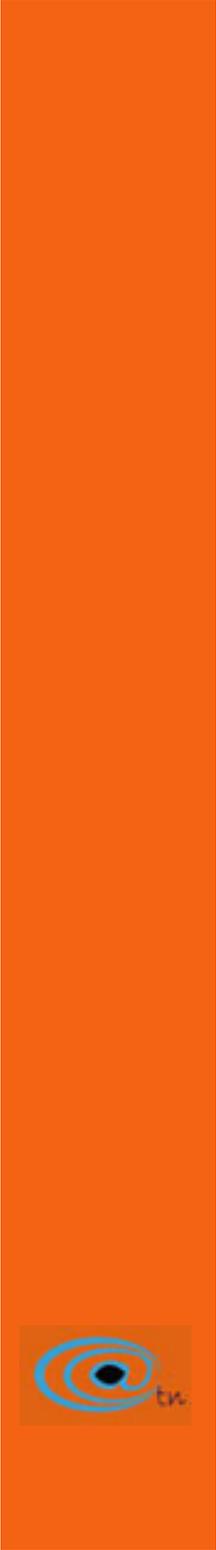
*This annual report for the year 2005-06 covers various facets of CCA working such as License fee/spectrum management, USO fund management, Pension management etc with facts and figures and as such, would open up a window for a better and objective understanding of the CCA working in the licensing area of Tamil Nadu.*

*The annual report also showcases the initiatives and achievements of this circle during this period.*

*We would welcome feedback and any suggestion for improvement.*

*Team CCAtn  
TamilNadu Circle*





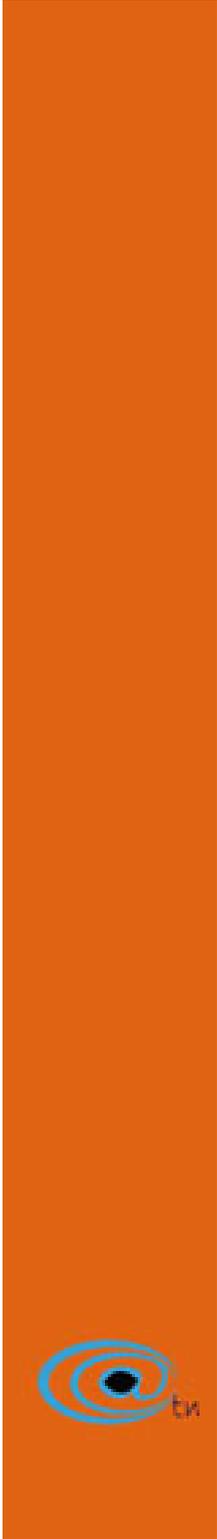
## The Vision

<sup>1</sup>*“To leverage  
and  
lead  
on its strategic positioning  
as  
**a unique institutional assurance of DOT**  
in its  
policy assurances  
and  
implementations at the ground level”*



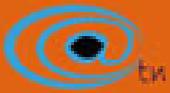
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<sup>1</sup> This statement is made on the basis of the perception by Team CCAtn and in no way, should be taken as official endorsement.



## The Mission

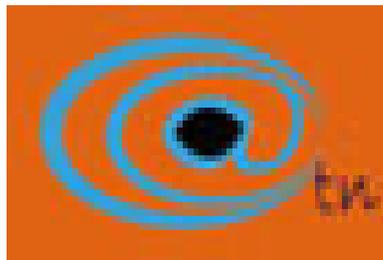
<sup>2</sup>*“To excel  
in its role  
as  
**a professional interface**  
between  
DOT  
and  
it’s various stakeholders  
at the ground level.”*



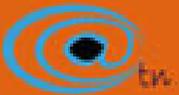
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<sup>2</sup> This statement is made on the basis of the perception by Team CCAtn and in no way, should be taken as official endorsement.

## The Logo



*The <sup>3</sup>logo symbolizes seeing beyond-visioning. To CCA circles, it is seeing beyond accounting. In a way, it represents the most engaging existentialistic journey that CCA circles have embarked upon. We, Team CCAtn, perceive the acronym CCA thus-We 'C' beyond to 'C' 'A'-not just to account but to be counted as the first in our domain of pursuits.*



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<sup>3</sup> We- Team CCAtn , have designed this logo. The logo has no official endorsement. It is only a lever to our intrinsic drive and indomitable spirit.

## PROFILE

- *Introduction*
- *Structure and Functionalities - USP of CCA*
- *Functionalities - A description*
- *Licensees in Tamil Nadu Circle*

## Introduction

With the opening of the telecom sector, telecom service provisioning that was hitherto within the domain of government monopoly was deregulated paving way for the entry of private sector. Ostensibly this has promoted a competitive environment in the telecom sector.

One important development was corporatisation of the incumbent government telecom operator as Bharat Sanchar Nigam Limited (BSNL) with effect from 1<sup>st</sup> October, 2000. When BSNL came into being, the officers/officials were allowed to be on deemed deputation for a period of five years, to start with, pending absorption in BSNL.

Simultaneously, BSNL employees have been guaranteed government pension under Rule 37-A of C.C.S. Pension Rules. To translate this guarantee into a definitive action, a focused organizational set up was formed with the nomenclature as DoT Cell. The office of the DoT Cell, Tamil Nadu was one among the 44 DoT Cells created on 1.10.2000 due to the corporatisation of the Department of Telecom Operations and Department of Telecom Services.

The nomenclature was changed from “DOT Cell” to Controller of Communication Accounts (CCA) as the range of functions delegated from the DoT Hqrs were more diverse than the mere settlement of pension and related terminal benefits.

In due course, the CCA Unit has outgrown its pension focused role and evolved into **a critical professional interface between Department of Telecommunications (DOT) and its various stakeholders** on various policy issues such as license fee management, USO Fund disbursement, VSAT billing, VPT checks etc. at the ground level.

In a short span of time, the CCA units have carved out a niche for themselves by bringing the different stakeholders of DOT – telecom service providers and in particular BSNL employees-closer to DOT, with its lean structure and professional working. Most importantly, they remain as **an institutional assurance of the government for the pension assurance** given under Rule 37-A to the BSNL employees,

The CCA, Tamil Nadu's jurisdiction is unique in that it caters to the pension settlement of BSNL employees of four circles:

- a. *Tamil Nadu Telecom Circle*
- b. *Chennai Telephones*
- c. *Southern Telecom Projects (STP)*
- d. *Southern Telecom Region (STR)*

Tamil Nadu Telecom Circle comprises the entire state of Tamil Nadu (except Chengalpattu SSA which has henceforth been made the part of Greater Chennai and the state of Pondicherry).

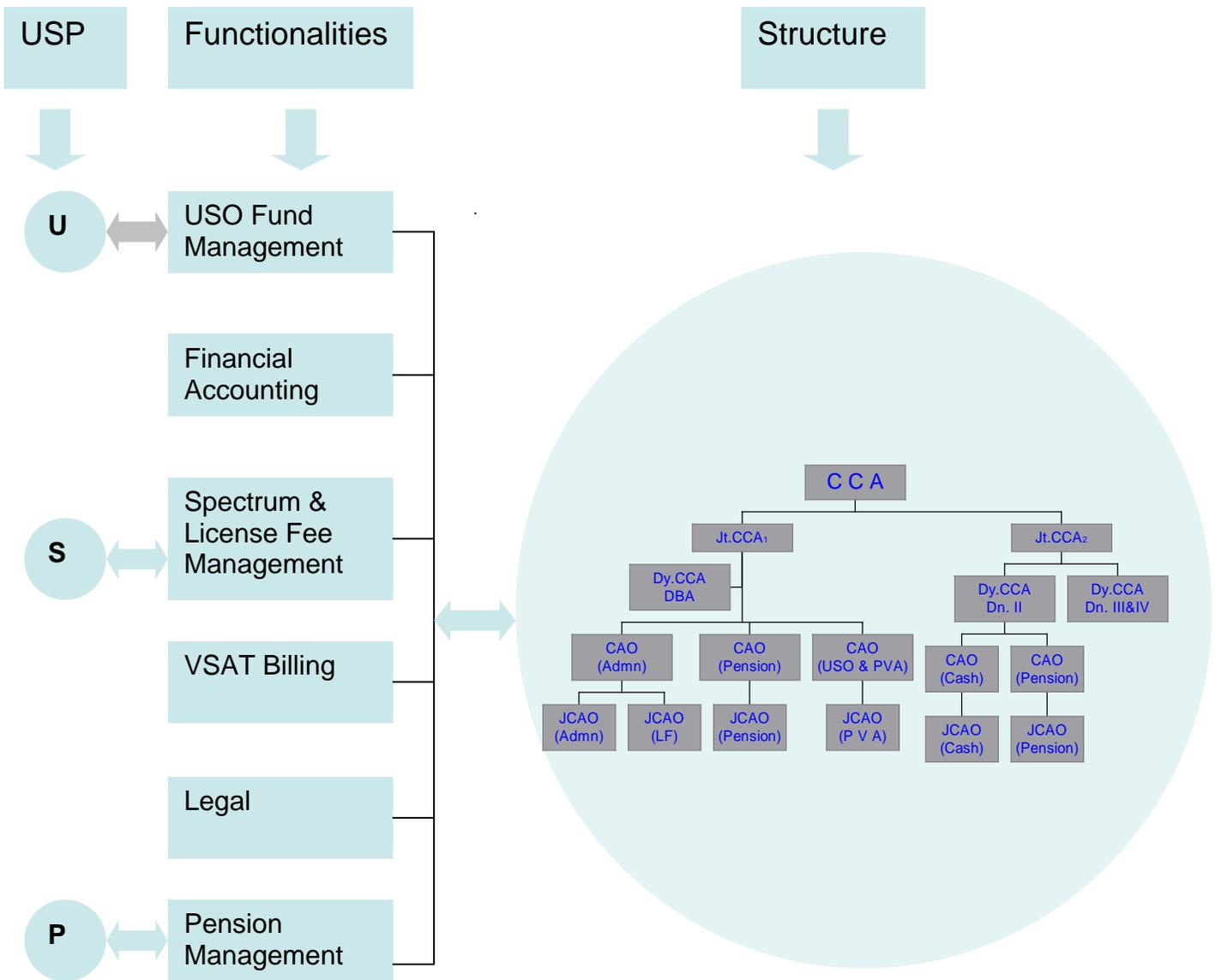
Chennai Telephones now covers the entire Chennai metro including the SDCAs (Short Distance Charging Areas) covered under the erstwhile Chengalpattu SSA.

The two BSNL functional circles – Southern Telecom Projects and the Southern Telecom Region - span over the four southern states.

Besides pension authorization and settlement for the retired employees of BSNL from these four circles, for the purpose of license fee management, it deals with various service providers - mobile or basic or UASL – such as BSNL, Reliance infocomm, Bharti Televentures, Tata Teleservices, Aircel, Hutch – who operate in the Tamil Nadu and Chennai Telephones service areas.

In regard to the USO Fund management, the jurisdiction covers the entire Tamil Nadu and Andaman & Nicobar Circles. As of now, the beneficiaries of USO funding in Tamil Nadu are BSNL and Reliance Infocom.

# Structure and Functionalities-USP of CCA



CCA- Controller of Communication Accounts  
 Dy.CCA – Deputy Controller of Communication Accounts  
 JCAO – Junior Communication Accounts Officer  
 Admn.- Administration; LF – License fee; USO- Universal Service Obligation ; PVA – Pension Voucher Audit; Dn.- Division

## Legend

Jt.CCA – Joint Controller of Communication Accounts  
 CAO – Communication Accounts Officer

## Functionalities-A Description

### ***Administration and Authorisation Of Retirement entitlements***

- Realisation of Pension Contribution from BSNL
- Sanction of Terminal Benefits & Pensions to retiring employees – DOT & BSNL
- Administering the drawl of pension by pensioners of DOT & BSNL

### ***Management Of Claims Under USOF***

- Projection
- Field visits –inspections of VPTs / RCPs / RDELs – Operator wise
- Process of claims
- Disbursement of various subsidies & claims
- Data base management
- Filing of periodical returns to USOFA

### ***Management Of Licence Fee***

- Exercise checks on AGRs from licensees
- Collection of licence fee
- Management of Financial Bank Guarantees furnished by licensees
- Filing of periodical returns to HQ

### ***Management Of Spectrum Fee***

- Billing & collection
- Filing of periodical returns to HQ

### ***Management Of VSAT License Fees***

- Billing & collection
- Filing of periodical returns to HQ

### ***Communication Financial Accounts***

- Maintenance of financial accounts
- Maintenance of Broad-sheets on GPF, Loans & Advances in respect of the staff absorbed in BSNL
- Administration of staff of TEAM CCA
- Budgeting
- Executive inspections

### ***Legal***

- Representing DOT in legal cases

## Licenseses in Tamil Nadu Circle

CCA Tamil Nadu Circle deals with various service providers operating in the two service areas namely Tamil Nadu and Chennai. The service area of Tamil Nadu covers entire Tamil Nadu Telecom Circle including Pondicherry State but except Chengalpattu SSA which has now been made as a part of Greater Chennai.

The service area of Chennai Metro covers the entire Chennai Telephone District including Chengalpattu SSA which has hitherto been a part of Tamil Nadu Telecom Circle, w.e.f. 1.10.2005.

The table below summarizes the details of licensees operating in the two service areas stated, above.

Sl.no.	Operator	Category of license	Service area
1.	Aircel Limited	Cellular	Tamil Nadu
2.	Aircel Cellular Limited	Cellular	Chennai Metro
3.	Bharti Televentures Limited	UASL	Tamil Nadu
4.	Bharti Televentures Limited	<sup>4</sup> UASL	Chennai Metro
5.	Bpl Mobile Cellular Limited	Cellular	Tamil Nadu
6.	Hutchisson Essar South Limited	Cellular	Chennai Metro
7.	Bsnl Tamil Nadu Circle	Cellular	Tamil Nadu
8.	Bsnl Chennai Telephones	Cellular	Chennai Metro
9.	Bsnl Tamil Nadu Circle	Basic	Tamil Nadu
10.	Bsnl Chennai Telephones	Basic	Chennai Metro
11.	Reliance Infocomm Limited	UASL	Tamil Nadu
12.	Reliance Infocomm Limited	UASL	Chennai Metro
13.	Tata Teleservices Limited	UASL	Tamil Nadu
14.	Tata Teleservices Limited	UASL	Chennai Metro

<sup>4</sup> UASL: Unified Access Service License which is a sort of integrated service license to which basic and cellular operators can migrate.

## Perspectives

- Human Resources

- *Staff Strength*
- *Staff Training*
- *HR Turnover*

- Operational

- *USO Fund*
- *License Fee*
- *Spectrum charges*
- *Pension Contribution*
- *Pension Payments*
- *Pension Vouching*
- *Broad Sheet*
- *Legal*

- Cash Flows

- Budget

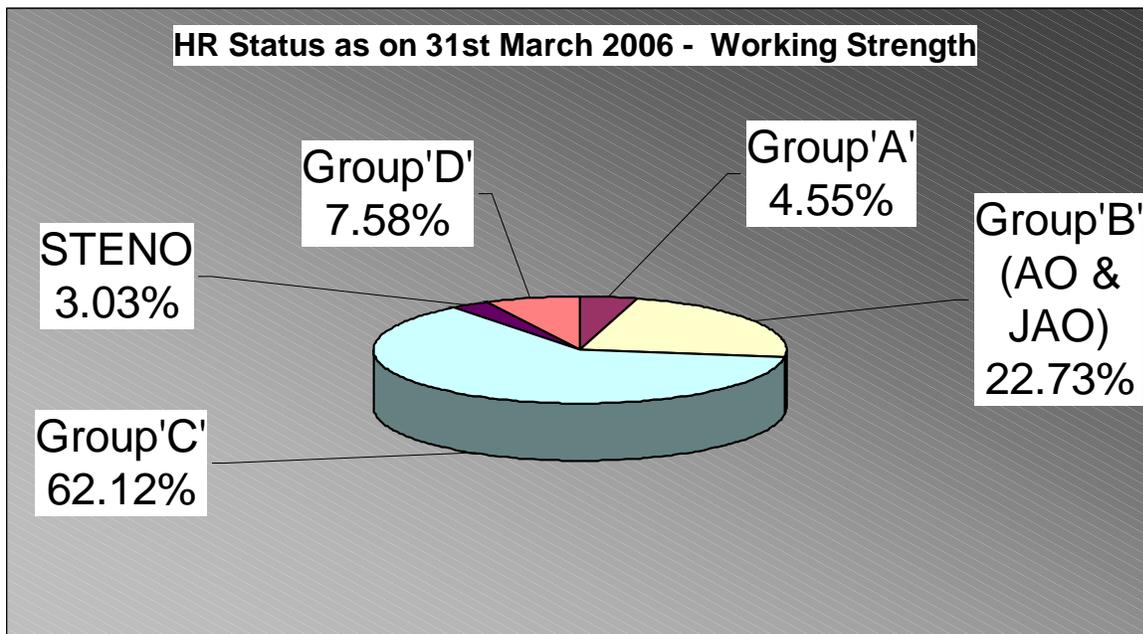
- Website-[ccatn.gov.in](http://ccatn.gov.in)

# Human Resources

## Staff strength

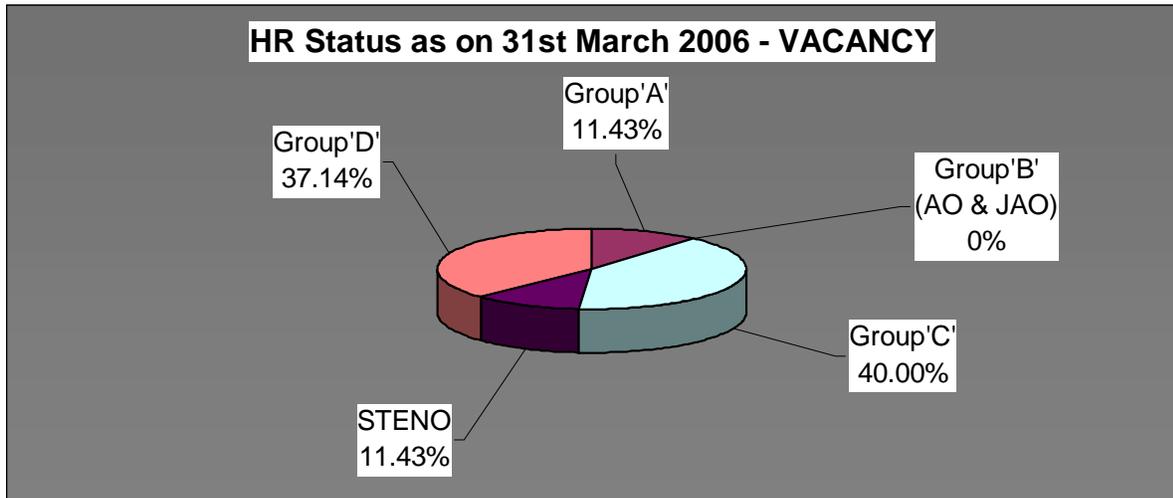
The cadre wise working strength as on 31<sup>st</sup> March 2006 is shown in the table below.

Cadre	Number
Group A	4
Group B	15
Group C	41
Steno	2
Group D	5
Total	67



By and large, the working of this circle is managed by taking the people from other departments on deputation basis at various levels. The sourcing is mainly from the departments such as postal accounts, P&T audit, Railway accounts etc.

There exists shortage at various levels and it is acute at Group C level. Efforts have already been taken to take the people on deputation from other departments to fill up the vacancies to certain extent.



### Staff Training

The staff have been deployed for training for various courses conducted in ALTTC, Ghaziabad. The staff, trained cadre wise, are given below.

Cadre	Number
Group A	3
Group B	6

## HR Turnover (2004-06)

Incoming	Outgoing
Alagarsamy. G, CCA	Nalini S Rao, CCA
Rajesh Kachchap, JCCA	Rajamal.A,Dy.CCA
Murugaiyan.V, JCCA	Raj.N.M.,JCCA
Gunasekaran.V, Sr.CAO	Dakshinamoorthy.S,CAO
Vaikundam.N,JCAO	Mohan.N,CAO
Sudhakar.N,JCAO	AnithaRangaraj,JCAO
AnithaRangaraj,JCAO	Jayaraman.N,JCAO
Gowri Sankara Prasad.K, JCAO	Murugaiyan.V,JCCA
Selvakumar.W.J.J.,JCAO	
Mukundan.S,JCAO	
Padmanabhan.R,JCAO	
Jayaraman.N,JCAO	
Vanaja.S,CAO	
ThenmozhiPandurangan,JCAO	
Venkatesan.R,JCAO	

## Operational

### USO Fund

The implementation of Universal Service Obligation Policy involves financial support from the USO Fund to meet the net cost of providing the specified USO. This covers both public access (<sup>5</sup>VPT & <sup>6</sup>RCP) as well as provision of household telephone (RH DEL) in rural and remote areas. The CCA is responsible for the verification of the claims and release of payments. The CCA also inspects and monitors the provisions of services for establishing the veracity of the claims.

The settlement of claims submitted by the service providers is shown below

Service Provider	2004-2005 (In Lakhs)	2005-2006 (In Lakhs)
1. BSNL – Tamil Nadu Circle	4204.05	4936.69
2. BSNL – Andaman & Nicobar	15.56	16.96
3. Reliance	17.06	158.28
4. Total	4236.67	5111.93

Inspections carried out are summarized in the table given below:

Year	No. of Inspections
1. 2004-2005	18
2. 2005-2006	15

<sup>5</sup> VPT: Village Panchayat Telephone

<sup>6</sup> RCP: Rural Community Phone - This is the second VPT installed in a village



## USO Checks-Some Basic Concepts And Systemic Findings

- **Accessibility**

- *To be conveniently located - Here the VPTs at grocery shops score a point over the VPTs located else where*
- *To be strategically located - Here the VPTs located on the high ways and village vantage places become more revenue earning*
- *To be optimally dispersed - Here, if the VPTs and RCPs / other STD PCOs are in close proximity in the same location, the usage and the utility of the VPT is undermined*

- **Availability**

- *Quick restoration of faulty lines - Here the centralized VPT task force , a kind of system followed in Cuddalore SSA of BSNL Tamil Nadu Telecom Circle, helps a lot.*
- *Quick relocation of disconnected VPTS - Here, the incidence of accumulated outstandings at the old location become a weighing factor delaying quick relocation.*
- *Quick recharging of coupons- In respect of RCPs on prepaid model, this becomes critical for the uninterrupted availability of service - A historical data base on this point is not yet systematized.*

- **Affordability**

- *Local VPTS are provided with 95 facility only on specific demand. More over the calls made through VPTs have different pulse rates and they are not averaged as in the case of CCB PCOs. With the result, VPT custodian is not incentivised to put the VPT into more usage-in particular intra SSA calls with out charge indicator which involves upfront cost-The alternative of using stop watch would not guarantee the customers from having the complete credibility regarding right charging. When neither the charge indicator nor the stop watch is used, this results in the denial or non-availability of the service.*

## License Fee

The CCA is responsible for the collection of Licence Fee, as a percentage on revenue share, from all cellular, basic and unified access service licensees, together with the scrutiny of documents submitted by them viz. AGR<sup>7</sup> statements and affidavits. The CCA also maintains the FBGs(Financial Bank Guarantees) submitted by the licensees and encashes the same in the event of non-renewal in time. The total value of the FBGs maintained in this circle aggregate to Rs100.13 Cr. This circle is one among the few circles entrusted with the responsibility of cross checking or validating the pass thru charges paid by the different operators and claimed as deductions in the AGR statements submitted by them. On the basis data base made available by the operators, a review report was submitted to the DOT Head Quarters. This exercise could even be a forerunner to the possible decentralization at the CCA level in due course.

The percentage of license fee collected from the different operators is shown in the table below.

S. no	Operator	Category of license	Service area	Percentage of license fee
1.	Aircel Limited	Cellular	Tamil Nadu	08 %
2.	Aircel Cellular Limited	Cellular	Chennai Metro	10 %
3.	Bharti Televentures Limited	UASL	Tamil Nadu	10 %
4.	Bharti Televentures Limited	<sup>8</sup> UASL	Chennai Metro	10 %
5.	Bpl Mobile Cellular Limited	Cellular	Tamil Nadu	08 %
6.	Hutchisson Essar South Limited	Cellular	Chennai Metro	10 %
7.	Bsnl Tamil Nadu Circle	Cellular	Tamil Nadu	10 %
8.	Bsnl Chennai Telephones	Cellular	Chennai Metro	10 %
9.	Bsnl Tamil Nadu Circle	Basic	Tamil Nadu	10 %
10.	Bsnl Chennai Telephones	Basic	Chennai Metro	10 %
11.	Reliance Infocomm Limited	UASL	Tamil Nadu	10 %
12.	Reliance Infocomm Limited	UASL	Chennai Metro	10 %
13.	Tata Teleservices Limited	UASL	Tamil Nadu	10 %
14.	Tata Teleservices Limited	UASL	Chennai Metro	10 %

<sup>7</sup> Adjusted Gross Revenue This is reckoned by deducting certain revenue and expenditure items from the Gross revenue for the purpose of levy of license fee.

<sup>8</sup> UASL: Unified Access Service License which is a sort of integrated service license to which basic and cellular operators can migrate.

License fee collected from the basic and cellular services present the following picture (Y: 2005-06).

License Fee	Amount (in Cr)
Basic	405.10
Cellular	257.32
Total	662.42

## Spectrum Charges

The work relating to collection of spectrum charges in respect of cellular operators on revenue sharing basis has been delegated to CCA office since 1<sup>st</sup> April 2004 by the DoT Head Quarters. The<sup>9</sup> spectrum fee at the prescribed percentage on the revenue is collected in advance, in each quarter. The spectrum charges collected for the year 2005-06 are shown in the table below.

Technology	Spectrum Charges (in Cr)
CDMA	17.52
GSM	78.40
Total	95.92

## Pension Contribution

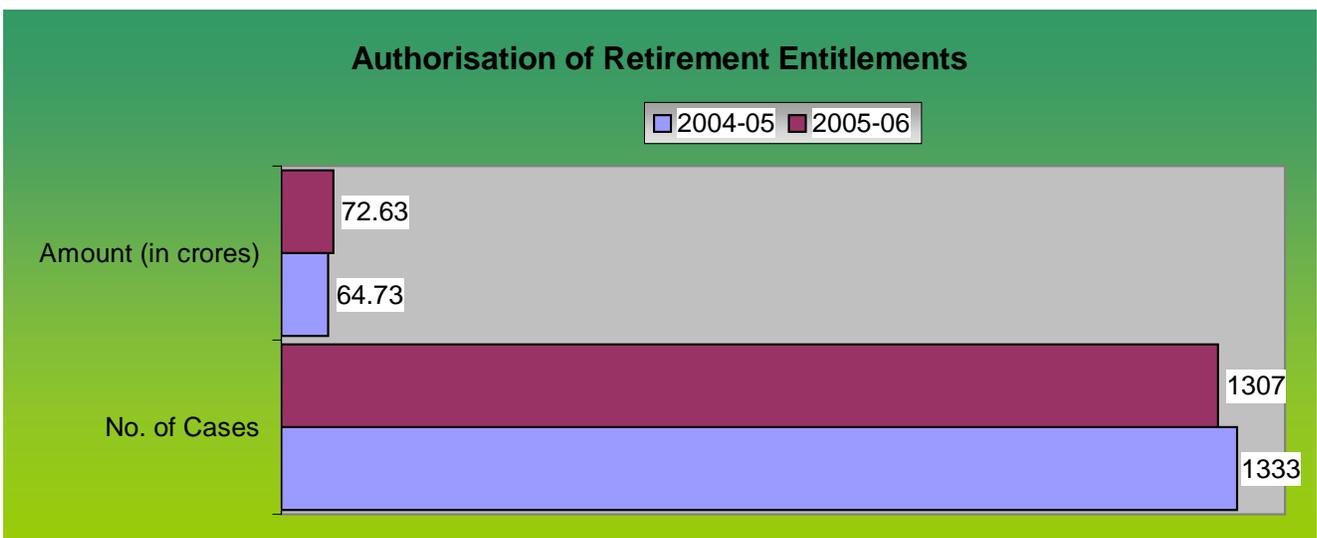
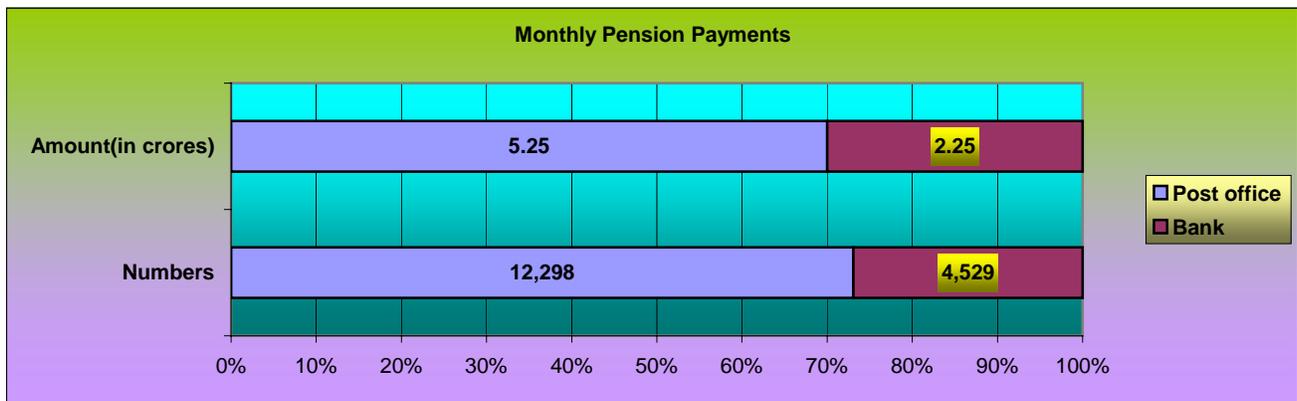
The CCA Circle collects Pension Contribution (PC) from the BSNL for the period of service that the employees render in the company. This will apply not only to those officers who are working on deemed deputation basis in the corporation but also to those who have opted to get absorbed in the corporation. Using the local package, this circle independently works out the pension contribution due from BSNL and verifies the same with respect to the payments received from the BSNL. The Pension contribution status presents the following trend.

Item	2003-04	2004-05	2005-06
PC & LSC (in Cr)	64.59	71.71	75.25

<sup>9</sup> AGR: Adjusted Gross Revenue; The percentage of spectrum charges depends on the technology used-CDMA or GSM-and the quantum of spectrum allotted. As of now, in the Tamil Nadu Circle, it is 2% in the case of CDMA operators and 3 %-4% in the case of GSM operators. In addition to this, a certain percentage of AGR is collected as microwave access/back bone charges.

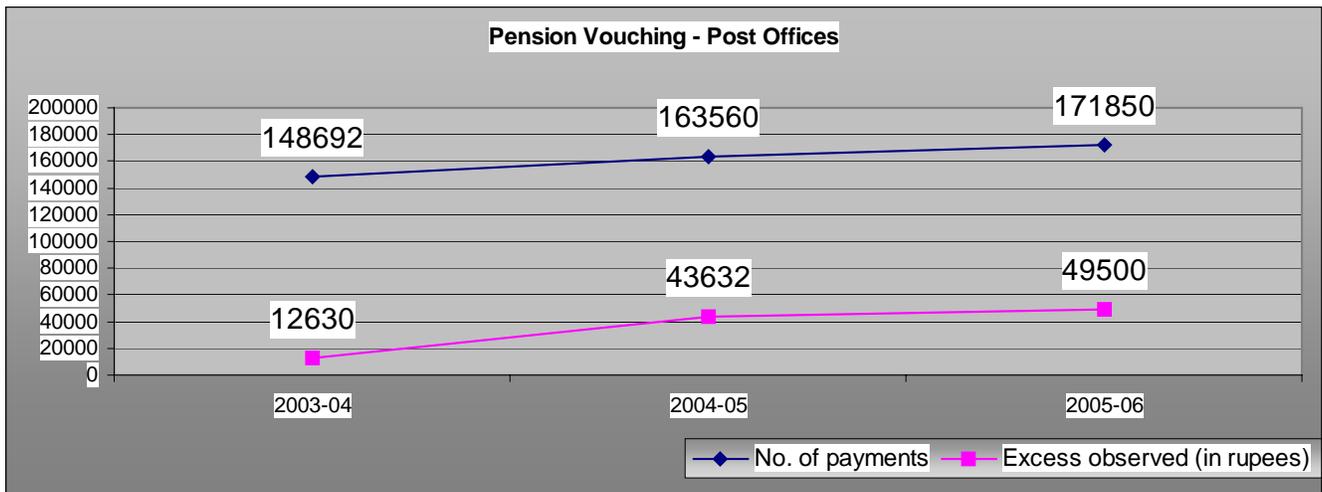
## Pension Payments

The CCA Circle is responsible for budgeting of pension expenditure and authorization and issue of Pension Payment Orders for Telecom Pensioners including those retiring from BSNL. The office of the CCA also liaises with the banks and Director Accounts Postal (DAP) to ensure proper application of rates and regulations and for smooth disbursement of pension. It also carries out post audit of pension payments disbursed through banks and post offices.

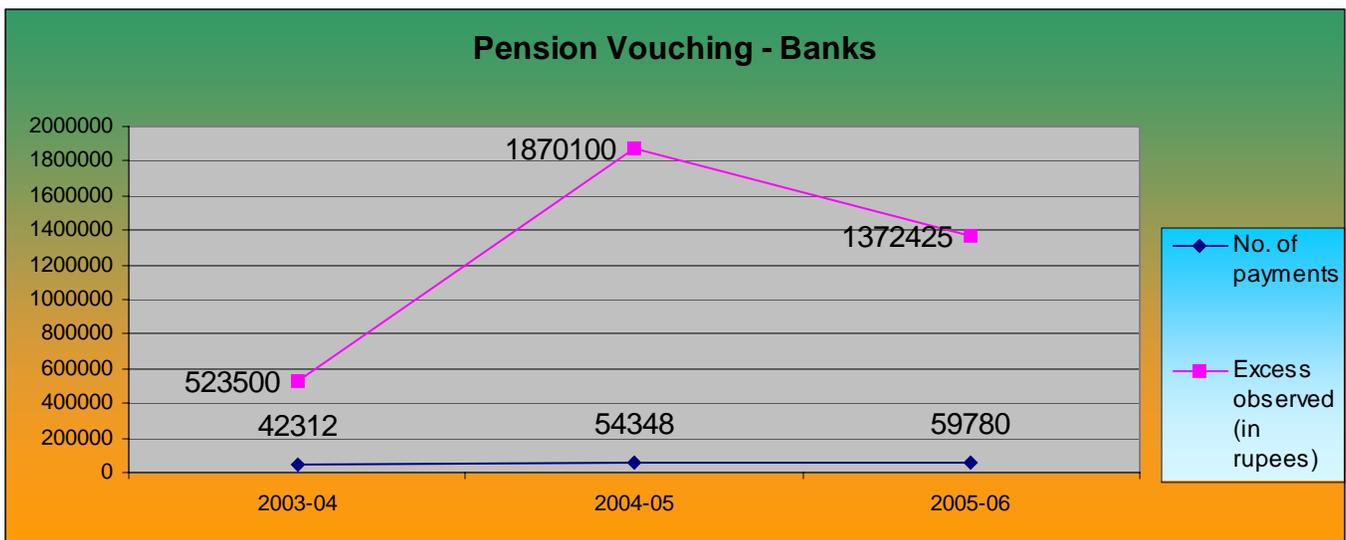


## Pension Vouching

The CCA Circle has been exercising post-audit on the disbursements made by the designated banks and the post offices on account of the pension and allied benefits to the pensioners of DOT and BSNL. The exercise involves a comprehensive check on the amount disbursed which yielded realization of excess disbursements as depicted below:



In the case of pension vouching relating to banks, excess amounts detected are at significant levels for the last three years as shown in the chart below.



## Broadsheets

The CCA office is responsible for the maintenance of GPF, Loans and Advances ledger and <sup>10</sup>broadsheets for telecom & BSNL staff, inter-circle settlement of GPF balances and loans and advances in case of transfers and final payment in retirement cases.

## Legal

The CCA also takes up the legal cases where Secretary Telecommunications is one of the respondents, on behalf of the DoT Head quarters, with the Honourable CAT and Madras High Court on matters of administration and pensions, on the directions of Head Quarters. The number of legal cases handled are

Subject	C A T		C O U R T	
	Disposed	Pending	Disposed	Pending
Staff Matters	1	0	1	1
Pension Matters	1	0	1	1
Public (subscribers on tariff)	0	0	0	3

<sup>10</sup> This represents one core area of financial accounting of CCA. The broad sheet basically shows the details of opening balance, debits, credits and the closing balance for the accounting heads such as GPF, loans and advances. The key accounting issue in the maintenance of broad sheet is to reconcile the accounting balances with the subsidiary ledger balances.

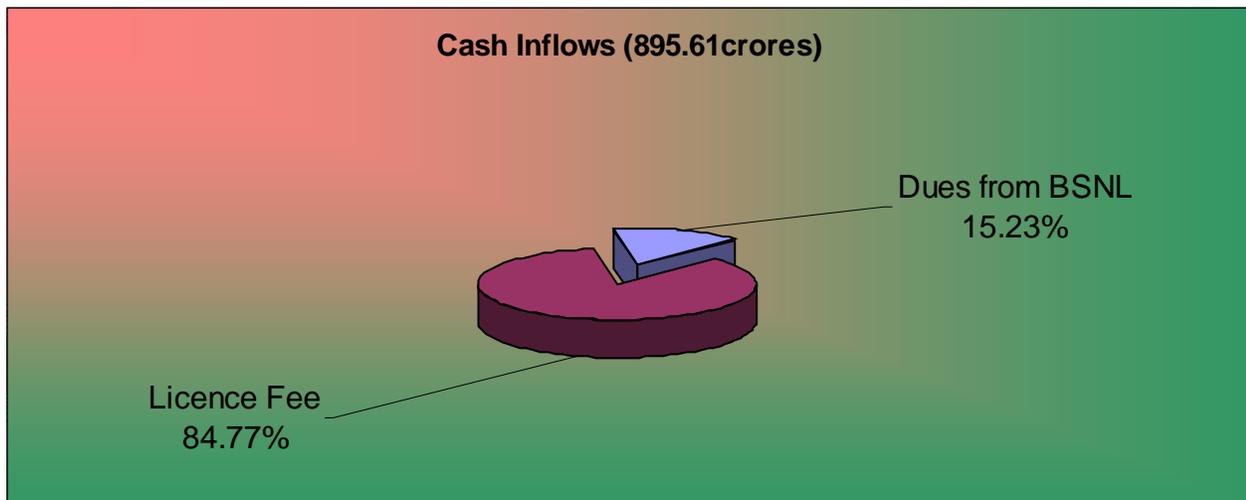
## Cash flows

This circle has been generating significant net cash in-flows to the tune of 765.95 Cr as shown in the table below.

Items	Amount(in cr)
<b>Cash Inflows</b>	
• <i>Dues from BSNL</i>	136.28
• <i>License Fee</i>	758.33
<b>Total</b>	<b>895.61</b>
<b>Cash Outflows</b>	
• <i>Retirement Benefits</i>	72.63
• <i>OPEX of the office</i>	5.92
• <i>USO subsidy</i>	51.11
<b>Total</b>	<b>129.66</b>
<b>Net Cash Inflows</b>	<b>765.95</b>

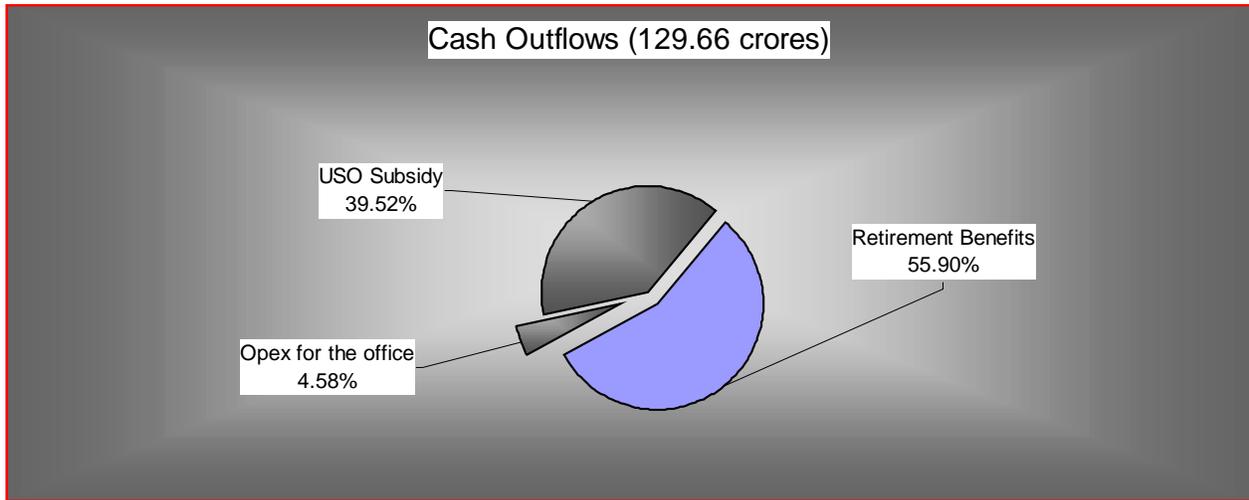
### *Cash In-flows:*

The cash inflows mainly comprise two components (i) dues from BSNL on account of pension contribution, GPF net credits and recoveries of loans and advances and (ii) the significant part of cash inflows that stem from the collection of license fee and spectrum charges. The relative weightage is shown in the pie chart given below.

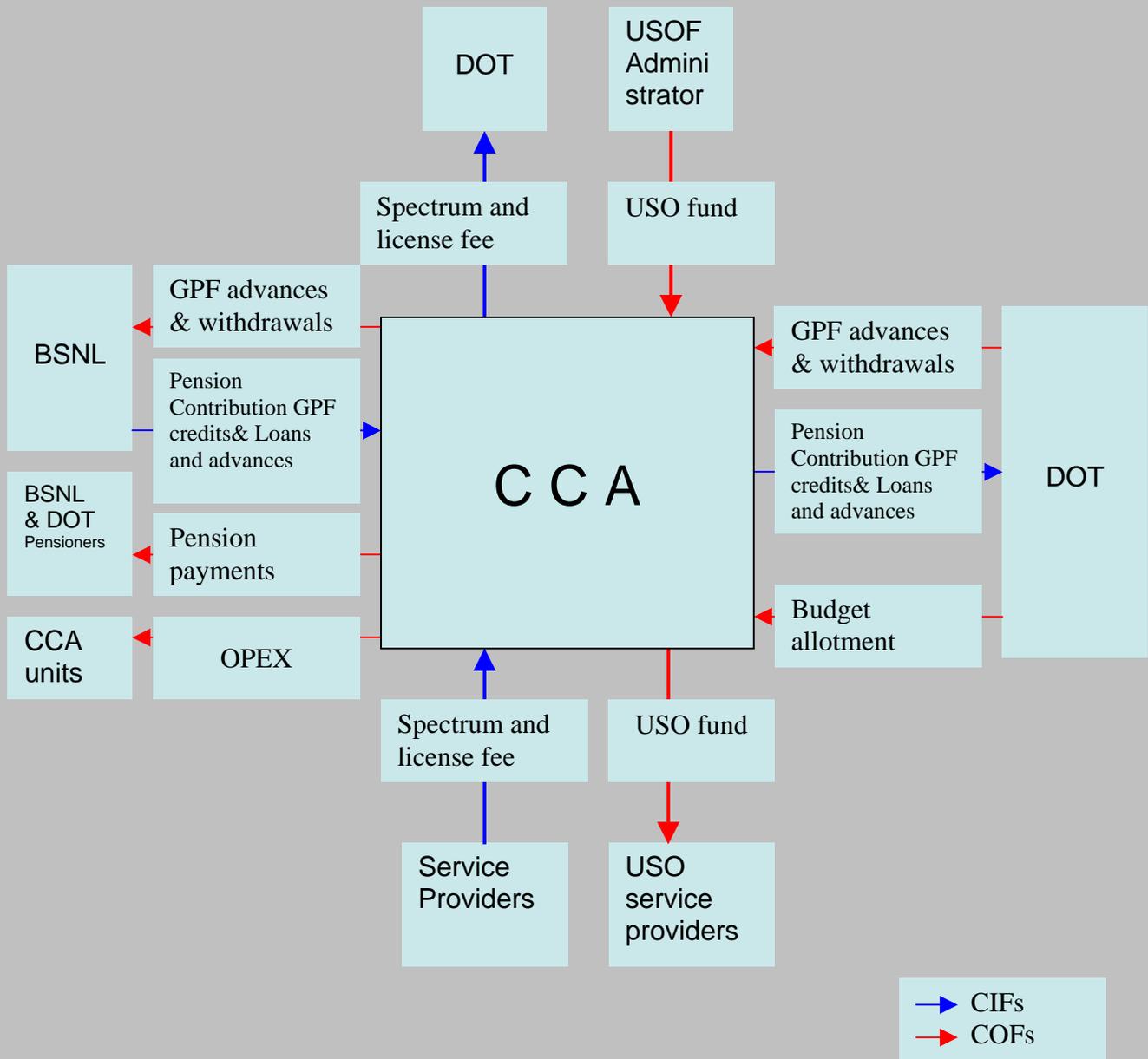


*Cash Outflows:*

The cash outflows can be mainly accounted under three categories- USO subsidy, retirement benefits and opex of the CCA circle.

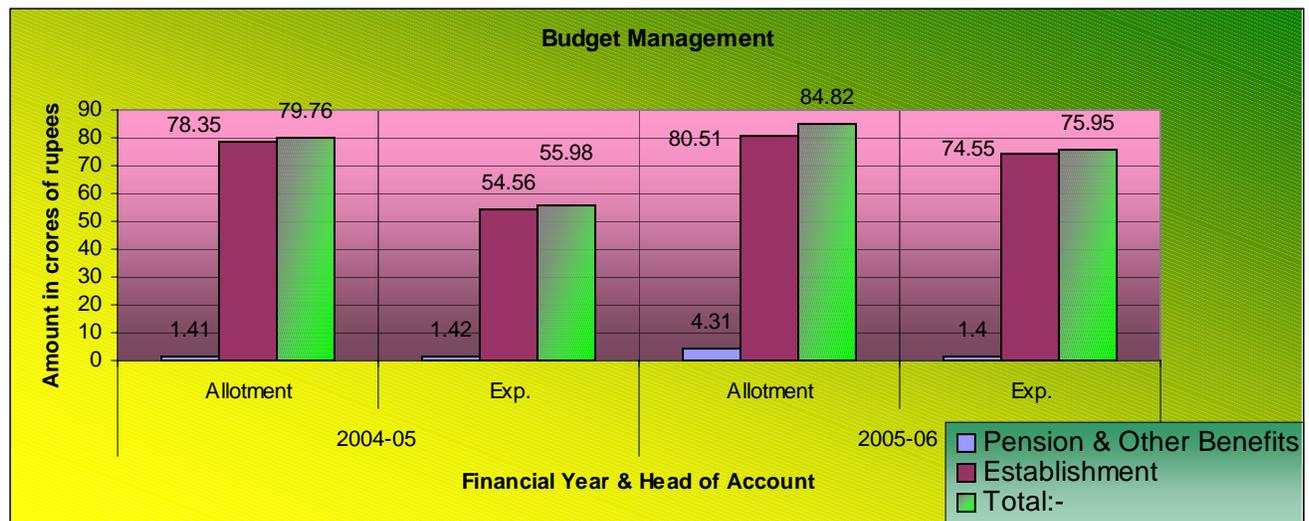


## Cash Flows Management-A Framework



## Budget

The CCA is responsible for monitoring of budget and rendering of monthly accounts for onward submission to CCA, settlement of all residual accounts and claims with BSNL. The CCA is also responsible for budgeting and accounts functions of the <sup>11</sup>WMO and <sup>12</sup>IWMS at Chennai.



<sup>11</sup> WMO: Wireless Monitoring Organisation

<sup>12</sup> IWMS: International Wireless Monitoring Station

## Website – ccatn.gov.in

With a view to ensuring a better information outreach on the functions / activities of this office to those who are covered there under, viz. Telecom Service Providers, DOT/BSNL serving & retired staff etc, CCA Tamil Nadu Circle has launched its website under the domain name ccatn.gov.in.

The contents of the website have been designed with a special focus on the specific information requirements of the clientele, while equally focusing on the role of the CCA Unit as the interface between DOT / Govt. of India and the different Stakeholders.

The contents on the Profile, Vision, Mission and the Team CCA TN throw light on the Origin, the Objectives, the Coverage & Scope, the Vision, the Mission and the Team behind – of Controller of Communication Accounts, Tamil Nadu Circle.

### **Website-Special features**

- *A serving employee can know the tentative retirement benefits*
- *A serving employee can know his balances in the GPF*
- *A retired employee can know his current rate of pension and the dearness relief thereon.*
- *Some tips for tax planning are explained with examples.*
- *Checklists for DDOs / retiring staff / family of the deceased for ensuring correct & timely submission of various prescribed forms for seeking the sanction & disbursement of benefits under different rules in force.*
- *Provision to download all the required forms prescribed in the Pension Rules.*
- *Capturing of feedback from the viewers is also provided, for furthering the cause of better communication*

In addition, the site briefly dwells on the USO Fund, various operators operating under the jurisdiction of the Circle, licence fee collections, tariff and a knowledge base showcasing articles, consultation papers, recommendations etc. on some of the important issues in the telecommunications.

The site also displays synopsis on important events like visits by dignitaries, conduct & outcome of Pension Adalat, special appeal to any section of the clientele etc.

The contents and the design have been formulated by the o/o CCA, Tamil Nadu Circle while the codification has been done by RGMTC, BSNL, Chennai. The GPF Module as also the hosting of the site are being done by NIC, Tamil Nadu.

# Home Page

Controller of Communication Accounts Tamil Nadu - Microsoft Internet Explorer provided by Wipro Limited

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Address [http:// ccatn.gov.in](http://ccatn.gov.in)

Links Customize Links Free Hotmail Windows Windows Marketplace Windows Media

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## Welcome

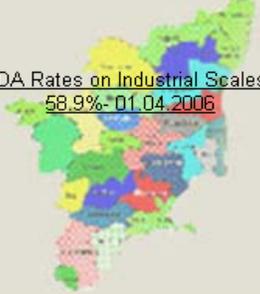
# Controller of Communication Accounts Tamil Nadu Circle



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Monday, August 28, 2006

DA Rates on Industrial Scales  
**58.9% - 01.04.2006**



You are visitor # **7**

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**Profile**

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**Mission**

**Team CCA<sub>tn</sub>**

Government of India, Ministry of Communications & Information Technology, Department of Telecommunications  
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## Events

- *Pension Adalat*
- *Visit of Advisor(F)*
- *Visit of Member(F)*

## Events

### *Pension Adalat*

The Pension Adalat for the financial year 2005-06, the fifth in the series, for the constituent units of Controller of Communication Accounts, Tamil Nadu Circle, was held on 3<sup>rd</sup> March 2006 at the o/o CCA, Tamil Nadu Circle, Chennai.

The wide publicity given to the adalat generated a good response, which ushered in a healthy participation of both Pensioners' Associations and individual pensioners as well.

The Adalat had enrolled 11 cases, all of which were disposed off, including two cases which required (i) review of pension on IDA scales of pay and (ii) issuance of PPO and authorization of Death Gratuity – both the cases having been settled on the day of Adalat itself.

The meet ended with a positive note from all the participants.

### *Visit by Advisor (F)*

Ms Tirmizi.S.A, Advisor(F), Telecom Commission, visited the office of the Controller of Communication Accounts, Tamil Nadu Circle on 4<sup>th</sup> July 2005.

The Advisor(F) met Senior Group-A Officers of P&T Accounts & Finance Service and then presided over a meeting which was attended by Senior Telecom Officers, Officers of the o/o CCA, Tamil Nadu Circle.

Ms Nalini S Rao, CCA, made a brief presentation of the various issues being faced by the office, highlighting the necessity of close co-ordination from BSNL Circles, for effective and smooth functioning of the office.

This was followed by the Inauguration of the Computer Cell in the o/o the CCA, Tamil Nadu Circle.

## *Visit by Member (F)*

Sri A.K. Sawhney, Member (F) & Ex-officio Secretary to Govt. of India, visited the office of Controller of Communication Accounts, Tamil Nadu Circle, on 24<sup>th</sup> March 2006.

The Member (F) chaired a meeting attended to by Senior Telecom Officers including CGMs of Chennai Telephones & Southern Telecom Region, Senior Group-A Officers of P&T Accounts & Finance Service, officers of the office of CCA, Tamil Nadu Circle and deliberated on various issues ranging from the switch over of Indian Telecom Sector from monopoly to business competition mode, the need for BSNL to make its headway in competition, its effort towards attaining Navratna Status, Building and Infrastructure for housing the office of CCA and the like.

Sri G.Alagarsamy, CCA, made a brief presentation on the structure and functions of the office of CCA, facts and figures on funds flow, disbursements under USOF, initiatives made, the need for adequate accommodation to function from a single premises instead of the present four premises located in different corners of the city

The Member (F) had a word of praise for the CCA Tamil Nadu Circle for having done well and mentioned that this Circle was directly monitored at the highest level. He then addressed all the issues explained by the CCA, responding positively and assured all possible direction and help from the Head Quarters.

The meeting ended with a note of thanks to all the participants.

## Initiatives

## Initiatives

- CCA Tamil Nadu Circle, is, at present, housed in four different buildings / locations across the city. An accommodation of 5200 sq.ft. has since been allocated in a new building coming up at R.K.Nagar, which would be occupied shortly.
- The official website for the office of CCA TN is scheduled for launch during the first week of August 2006.
- The first ever-administrative inspection of all the divisions of the office of CCA TN had been conducted and report issued for sprucing up the functioning of the office as a whole.
- Disbursement of pension, which had hitherto been done through direct drawing from Post Offices or through a Pension Account, has now been extended to be done through Savings Bank Account, a feature which is advantageous to all the three parties – CCA Circle, Post Office & Postal Accounts and the Pensioner.

### ***Pension Payment Through Post office Savings Bank account***

- *Paper work will be avoided to a great extent for preparation of pension payment vouchers for individual pensioners in Post Offices. (Advantage for PO)*
- *Credit of pensions could be made uniformly on the last working day of the month instead of attending to each pensioner as and when they come. (Advantage for PO/Pensioners)*
- *The bulk of the schedules with vouchers received will be reduced to a great extent as only monthly credit schedules for SB Credit will be received. (Advantage for PO/DOT)*
- *Any incorrect payment could be detected by scrutiny of the pass book/ledger card of the pensioner and could be rectified automatically by the concerned Postmaster by contra debit/credit. (Advantage for PO/DOT).*
- *The pensioner could take payment from the Pension Account at any time he wants without even actually be present, through messenger also from SB Account. (Advantage for pensioner)*

- Broadsheets for various items such as GPF, Long Term Loans & Advances, Pension & Leave Salary Contributions have been compiled with a local package
- Evaluation of a local package for process of pension is underway as an alternate till the final outcome of the implementation of the CCA Financial Accounting Package
- Pension Adalat had been conducted with fairly a good response and the few grievances that came up were promptly redressed.
- Disbursement of salary of staff of the office of CCA TN has been extended through ECS.
- Extensive validation of <sup>13</sup>CCA financial accounting package was done for the first time in the circle and a detailed feedback given to the DOT Headquarters.

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<sup>13</sup> This package has a suite of modules relating to various areas of CCA functioning such as pension reckoning, pension vouching, broad sheet, license fee and spectrum charges, cash accounting, pension contribution etc.